

Features

Video Conferencing

	Starter	Preferred	Professional	Enterprise
HIPAA-compliant video	●	●	●	●
Unlimited Sessions	●	●	●	●
Android/ IOS Compatible	●	●	●	●
Screenshare		●	●	●
Group Conferencing		up to 3	up to 6	up to 6

Practice Engagement Tools

	Starter	Preferred	Professional	Enterprise
Comprehensive Calendar & Scheduling	Basic Scheduling	●	●	●
Client File	Basic File	●	●	●
E-mail Notifications & Alerts	●	●	●	●
Interactive Client Assessment Forms		●	●	●
Interactive Note Taking Templates		●	●	●
Secure Messaging		●	●	●
Public Profile Marketing Tool		●	●	●
Document Sharing/ Storage		●	●	●
Instant Message Chat		●	●	●
*Electronic Signature			●	●
Interactive Provider Directory				●

Administrative Management Tools

	Starter	Preferred	Professional	Enterprise
Batch User Import			●	●
Add/Manage Users			●	●
Multi-Location Client/ Provider Management			●	●
B-to-B Client Management			●	●
Manage Billing Preferences			●	●
Provider License & Specialty Approval				●
Facilitated Patient Check-in				●
Utilization Reports & User Insight				●

Billing

	Starter	Preferred	Professional	Enterprise
E-Commerce (Out of pocket client billing)	●	●	●	●
Downloadable CSV/ Reporting & Exportable Receipt Generation	●	●	●	●
Superbill		●	●	●
*Insurance Eligibility Checks				●
*Insurance Claim Submissi				●

Success Resources

	Starter	Preferred	Professional	Enterprise
Call/Email Support (9AM-8PM EST, M-F)	●	●	●	●
Wecounsel University	●	●	●	
Implementation Support				●
*Support Resource Package (Help center, call line, support center, FAQs, tutorials)				●
Live Practice Consultant Webinars & Q/A Sessions			●	
Account Executive				●

Customization

	Starter	Preferred	Professional	Enterprise
Private Label (Branding)			●	●
*Workflow/Feature changes				●

HIPAA Compliance

	Starter	Preferred	Professional	Enterprise
256 bit AES Data Center Encryption	●	●	●	●
BAA (Business Associate Agreement) Provided	●	●	●	●